R FOWLER CORP

OUR FAMILY SERVING YOURS

61 Oscawana Lake Rd., Putnam Valley, NY 10579 • csr@RFowlerCorp.com

NEW CUSTOMER INFORMATION & SERVICE OPTIONS

HEATING OIL DELIVERY

Full-service heating oil delivery in Upper Westchester and Putnam County. Automatic and will-call delivery available. Oil is billed at the current market price at delivery; **no price caps or ceilings**. Checks are accepted at delivery; otherwise, customers must keep a credit card on file. Emergency Heating Service is available October 15–March 31 for emergencies, **to active fuel-delivery customers only**.

MAINTENANCE AND SERVICE PRICING

Annual boiler/furnace cleaning — $250	Full tune-up, brushing and vacuum cleaning.
Annual burner service contract — $410/year	Includes annual cleaning and eligible oil-burner parts coverage only; excludes boiler/furnace mechanical and water-side components.
Oil-fired water heater cleaning — $125	Additional charge when completed during the boiler/furnace annual cleaning.
Oil-fired water heater contract — $225/year	Available for oil-fired water heaters; burner-only parts coverage, subject to contract terms.

SERVICE AGREEMENT — KEY TERMS

Covered burner parts include burner motor, cad cell relay/sensor, pump coupling, electrode assembly/electrodes, fan limit control, ignition transformer, fuel oil pump, nozzle adapter/nozzle/nozzle line, oil pump strainer, oil filter cartridge, blast tube, mounting flange, manual thermostat and primary control, as applicable. Coverage applies to listed standard parts failing under normal operating conditions.

Not covered: aquastats, water-side plumbing, circulators, expansion tanks, boiler vessels, other unlisted parts, discontinued/obsolete parts, water leaks, frozen tanks/lines, damage from water, storms, power outages, fire, or other causes beyond company control. Uncovered repairs are billed for labor and materials (one-hour minimum).

Emergency Heating Service: Oct. 15–Mar. 31, for heating emergencies only. Regular hours: Apr. 1–Nov. 14, Monday–Friday, 8 a.m.–4 p.m. All fuel oil must be supplied by R Fowler Corp. Equipment is subject to inspection/approval; company may cancel the agreement. Contracts renew automatically; unused portions are nonrefundable; renewal pricing/terms may change. Contract may transfer to a new heating-system owner.

CUSTOMER & EQUIPMENT INFORMATION — PLEASE COMPLETE

Name: _____

Address: _____

Phone: _____

Email: _____

City / State / ZIP: _____

Oil tank location / size: _____ ☐ Inside ☐ Outside

Delivery: ☐ Automatic ☐ Will-call

Service options:

☐ Boiler/Furnace cleaning only ☐ Service contract

☐ Oil-fired water heater cleaning only ☐ Service contract

IMPORTANT: ANNUAL SERVICE CONTRACTS ARE ONLY AVAILABLE WITH AUTOMATIC DELIVERY.

Payment method: ☐ Check on delivery ☐ Credit card on file
Contract start: _____ Renewal: _____

CREDIT CARD INFORMATION (IF PAYING BY CARD)

Name on card: _____

Card number: _____

Expiration (MM/YY): _____ Billing ZIP: _____

***PLEASE DO NOT ENTER IN SECURITY CODE**

I acknowledge the service options and summarized terms above.

Signature: _____ Date: _____

CREDIT CARD BILLING AUTHORIZATION

Please check the applicable box(es):

☐ **Automatic Oil Delivery Billing**

I authorize R Fowler Corp to charge my credit card on file for heating oil deliveries.

☐ **Automatic Service Billing & Service Contracts**

I authorize R Fowler Corp to charge my credit card on file for completed service work, including labor, parts, annual service contracts, and subsequent annual renewals.

Billing & Receipts: Charges to the credit card on file will be processed upon delivery, completion of service, or annual service contract renewal, as applicable. Itemized invoices and payment receipts are available upon request.

Customer Signature: _____ Date: _____